

# Addressing 5G Network Management Challenges with Machine Learning

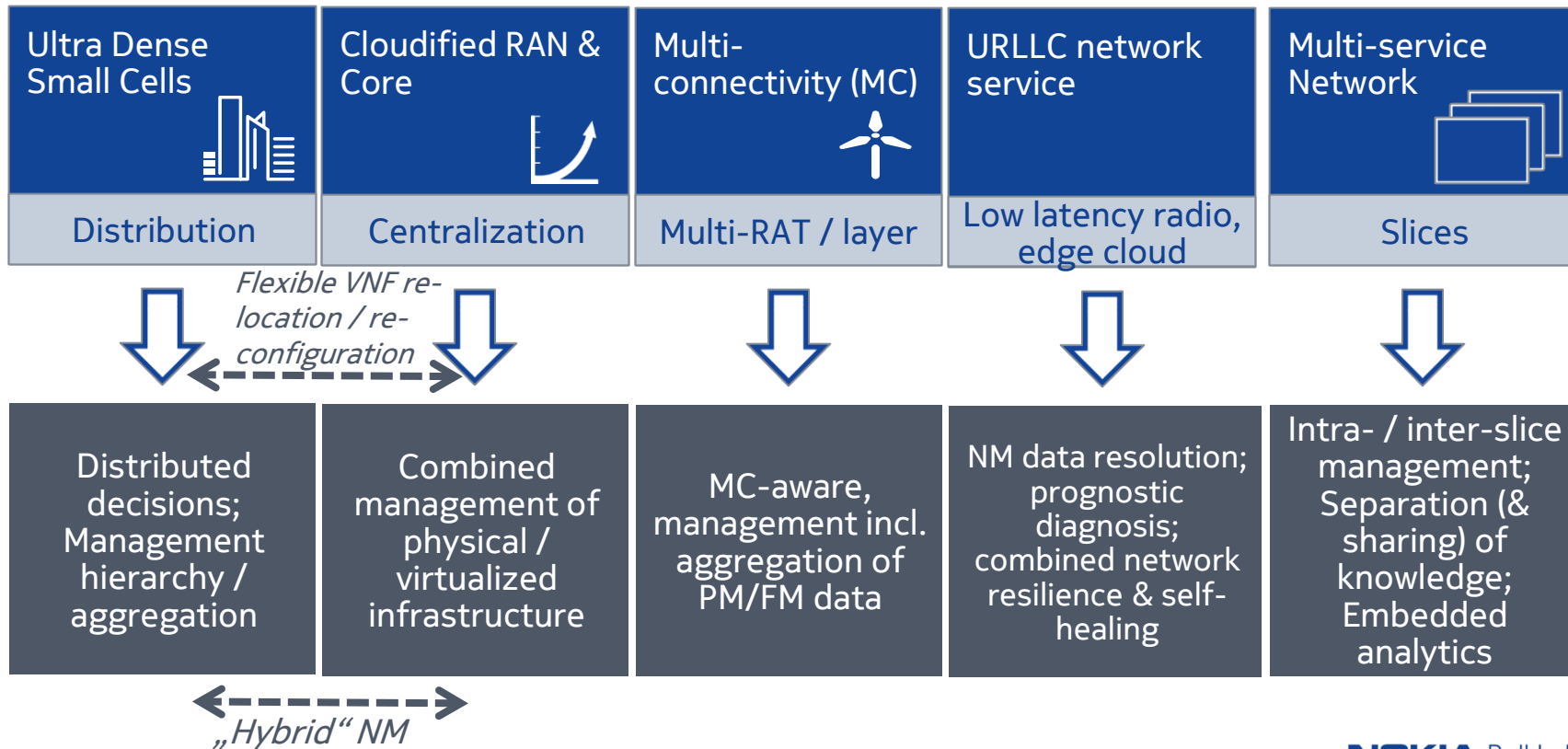
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Henning Sanneck, Christian Mannweiler, Janne Ali-Tolppa, Levente Bodrog, Szilard Kocsis, Benedek Schultz

Nokia Bell Labs Research

# 5G Network Management

## Addressing the challenges



# Cognition & Self-Organization

applied to infrastructure networks ?

## Cellular macro network

- Tightly planned, infrequent physical topology changes, automated operation
- Single operator
- Single vendor equipment per OAM domain



## 5G Cellular Heterogeneous Network

- Some parts only coarsely planned, frequent virtual topology changes, highly automated operation
- Multi-tenant (shared infra)
- Multi-vendor per domain

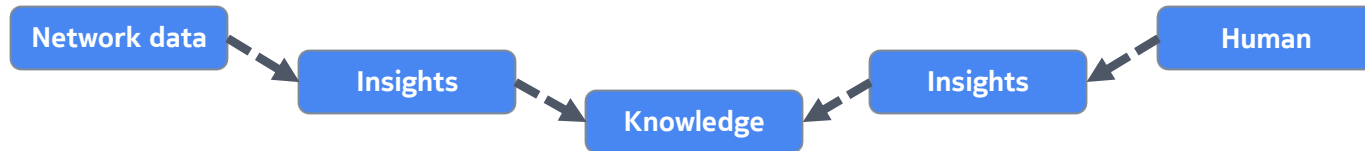
## Ad-hoc / mesh network

- Uncoordinated deployment, frequent physical topology changes, autonomous operation
- Only node operator
- Open environment, standardized protocols between nodes

“Self-organization is a process where the organization (constraint, redundancy) of a system spontaneously increases, i.e., without this increase being controlled by the environment or an encompassing or otherwise external system.” (F. Heylighen, Principia Cybernetica Web, 1997)



# Cognition



## Cognition

Human Insights / **Context**,  
Labeling

Knowledge  
(trained  
model &  
context)



Machine „Insights“ from  
network data and **context**

„Cognitive Functions“: inputs → ML algorithm / rules → outputs

- Gaining *machine-level insights* from data

**Combining** machine-level insights with human insights

- Closed-loop Cognitive Functions (for specific, frequent tasks)
- Linking to human-level workflows through open-loop functions (for other, more complex tasks)

**Cognition is „the brain“ of the future mobile network business  
(design, build/commission, operate, de-commission)**

Building knowledge in silos is not sufficient

→ **sharing** knowledge inside an operational domain and across different, related areas

# Machines vs. Humans

Fast number-crunching (e.g., multi-variate KPI data processing)  
Keeping a lot of historical information  
Executing lots of concurrent low-level tasks / decisions, etc.

***Machine overriding human*** (potential erroneous actions / mis-configuration, easy to detect with the machine-level, fast, concurrent processing)

***Human overriding machine*** (still limited machine intelligence and limited / erroneous instrumentation, easy to detect with human intuition)

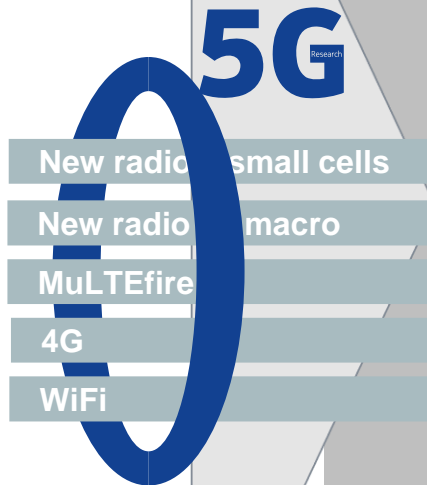
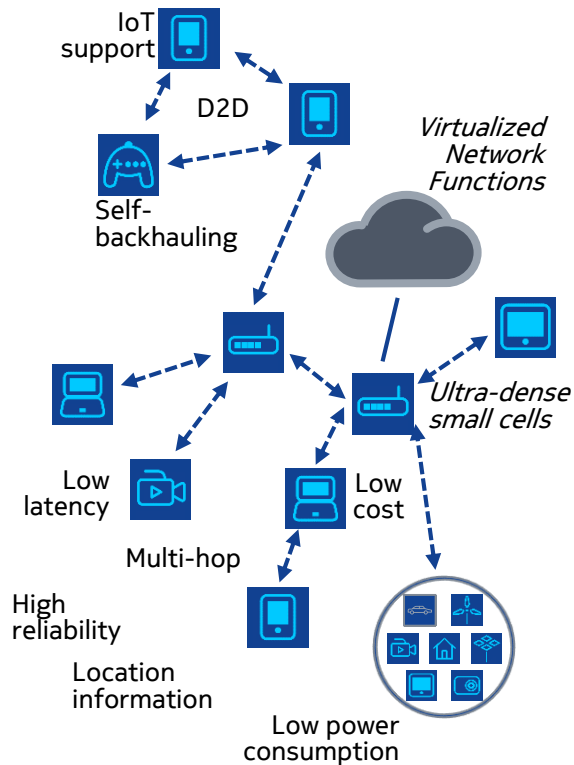
Using intuition to make complex decisions under uncertainty (e.g., “low level” root cause diagnosis; expressing high-level targets and tradeoffs)

# Machines vs. Humans

## Challenges wrt. Machine intelligence

- Data uncertainty / incompleteness / volatility / variability:
  - Cell level data (PM, FM, CM) provides only incomplete, system-internal view; mostly treated in isolation
  - Significant changes over time (new NE/cells, new SW releases, ...), different deployments
  - System-external information and human operator knowledge is decoupled
- Knowledge transfer from human to machine domain
  - Lack of systematic human-level knowledge management
- Technical applicability
  - Many different AI approaches with different capabilities / constraints
  - Considering analogies in other domains, e.g., rule generation in coordination / verification compared to firewall rules coming from intrusion detection

# 5G Network Management



Cognitive Network Mgmt. System  
(multi-vendor, multi-tenant)

Optimization

Troubleshooting / Healing

Configuration

Analytics

Policy

(Trained) telco-centric knowledge  
models & context

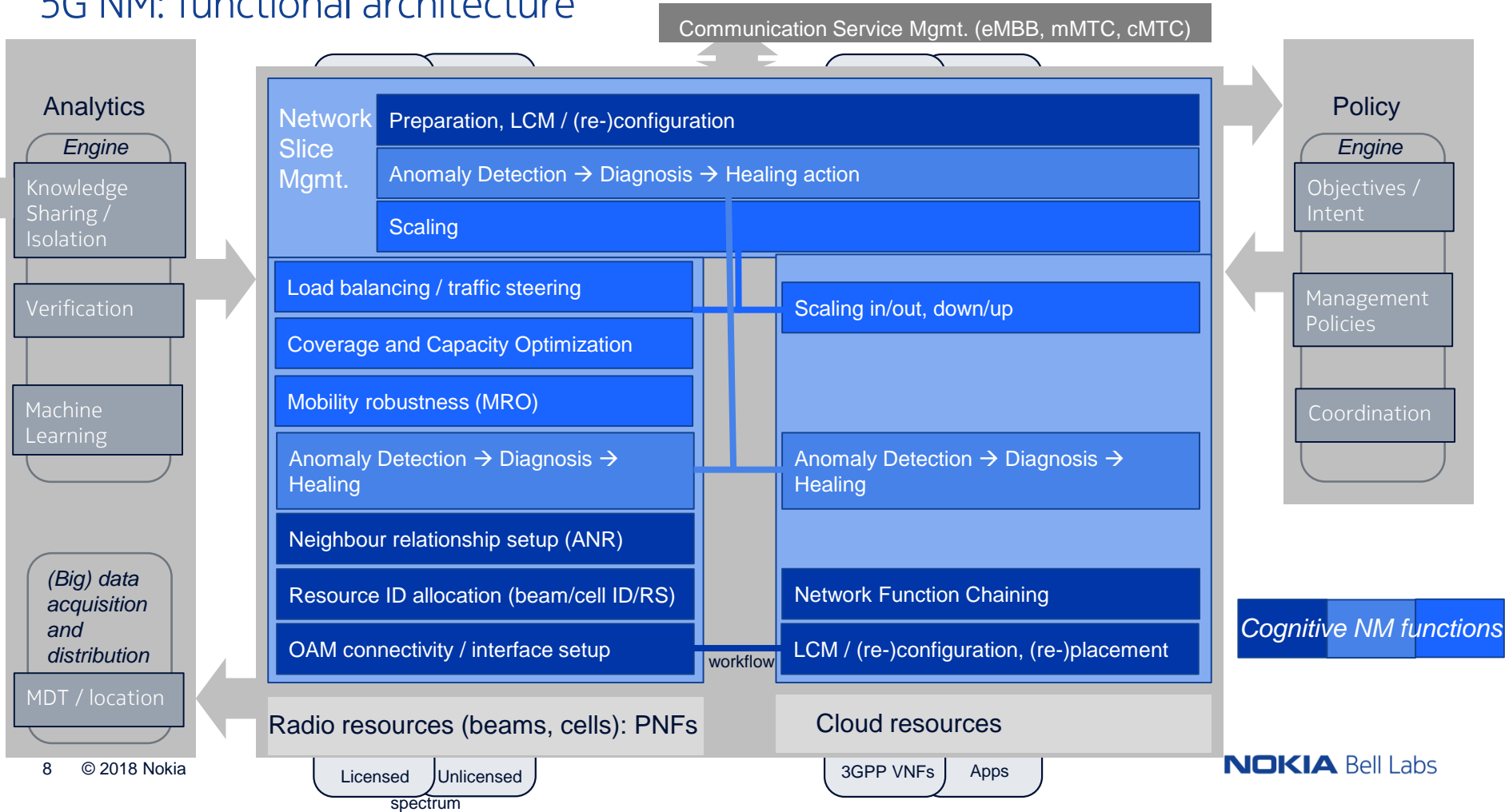
network data

network scenarios








verticals

# 5G NM: functional architecture





# Different 5G use case requirements → slice characteristics → set of cognitive functions

		SMF/Control Plane Capacity	Mobility Frequency	UPF/ Forwarding Capacity	Latency Challenge	Resiliency need
Smart Meters 		<b>MEDIUM</b>	<b>LOW</b>	<b>LOW</b>	<b>LOW</b>	<b>LOW</b>
Car to Car 		<b>HIGH</b>	<b>HIGH</b>	<b>LOW</b>	<b>HIGH</b>	<b>HIGH</b>
Fixed Wireless 		<b>LOW</b>	<b>LOW/None</b>	<b>Ultra HIGH</b>	<b>MEDIUM</b>	<b>MEDIUM</b>
Consumer Mobility 		<b>MEDIUM</b>	<b>HIGH</b>	<b>MEDIUM</b>	<b>MEDIUM</b>	<b>MEDIUM</b>
Industrial IoT 		<b>LOW</b>	<b>LOW</b>	<b>HIGH</b>	<b>HIGH</b>	<b>HIGH</b>

*SMF: Session Management Function*

*UPF: User Plane Function*

Different 5G use case requirements → slice characteristics → set of cognitive functions

	SMF/Control Plane Capacity	Mobility Frequency	UPF/ Forwarding Capacity	Latency Challenge	Resiliency need
mMTC	<b>MEDIUM</b>	<b>LOW</b>	<b>LOW</b>	<b>LOW</b>	<b>LOW</b>
cMTC / high mobility	<b>HIGH</b>	<b>HIGH</b>	<b>LOW</b>	<b>HIGH</b>	<b>HIGH</b>
eMBB / no mobility	<b>LOW</b>	<b>LOW/None</b>	<b>Ultra HIGH</b>	<b>MEDIUM</b>	<b>MEDIUM</b>
eMBB	<b>MEDIUM</b>	<b>HIGH</b>	<b>MEDIUM</b>	<b>MEDIUM</b>	<b>MEDIUM</b>
cMTC / low mobility	<b>LOW</b>	<b>LOW</b>	<b>HIGH</b>	<b>HIGH</b>	<b>HIGH</b>

# Different 5G use case requirements → slice characteristics → set of cognitive functions

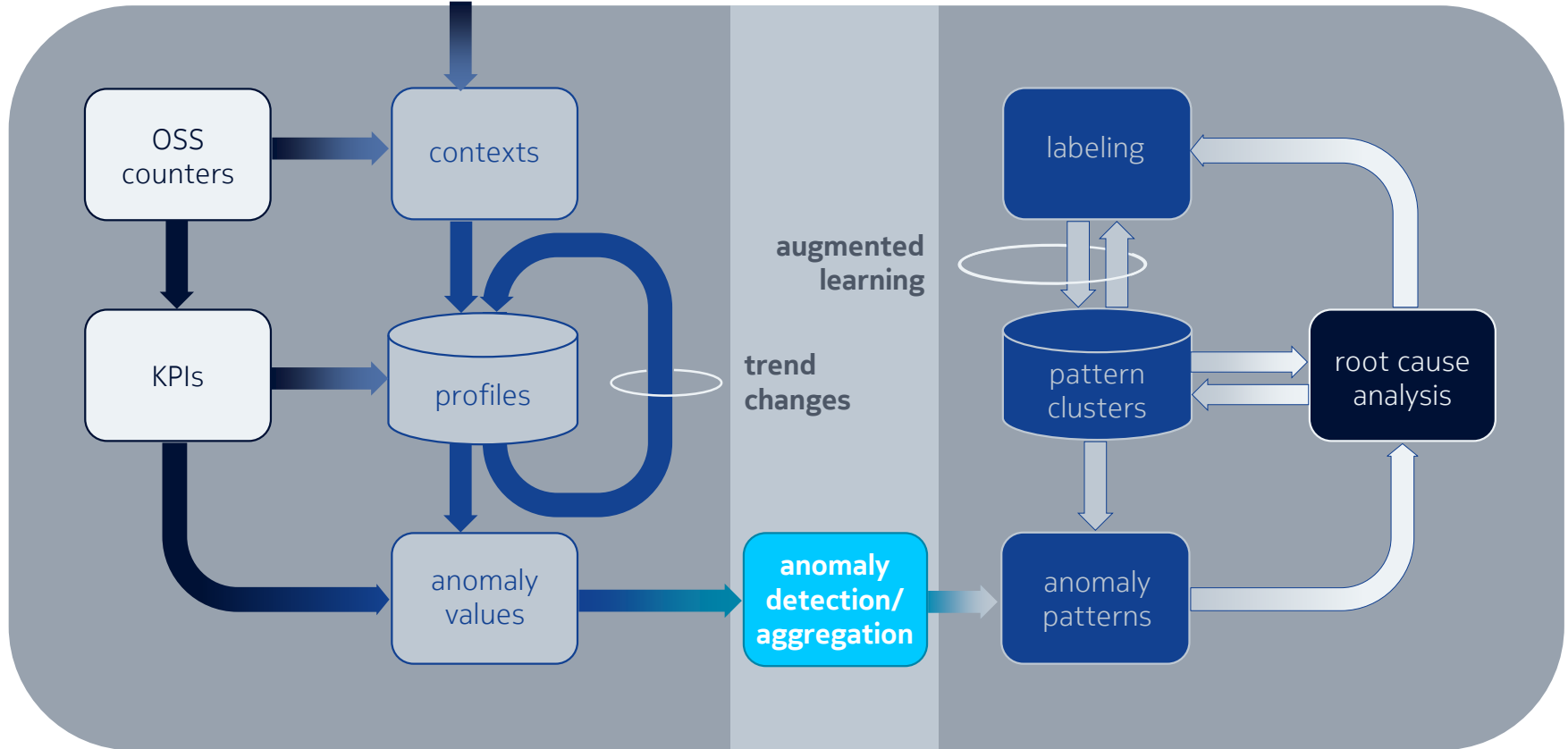
## → Radio vs. Cloud resources

	SMF/Control Plane Capacity	Mobility Frequency	UPF/ Forwarding Capacity	Latency Challenge	Resiliency need
mMTC	→ Cloud	→ Radio	→ Radio & (Edge) Cloud	→ Radio: Multi-cell coord. & connectivity → Cloud: Edge Cloud, VNF resiliency	
cMTC / high mobility					
eMBB / no mobility					
eMBB					
cMTC / low mobility					

Cognitive NM functions: inputs → ML algorithm / rules → outputs

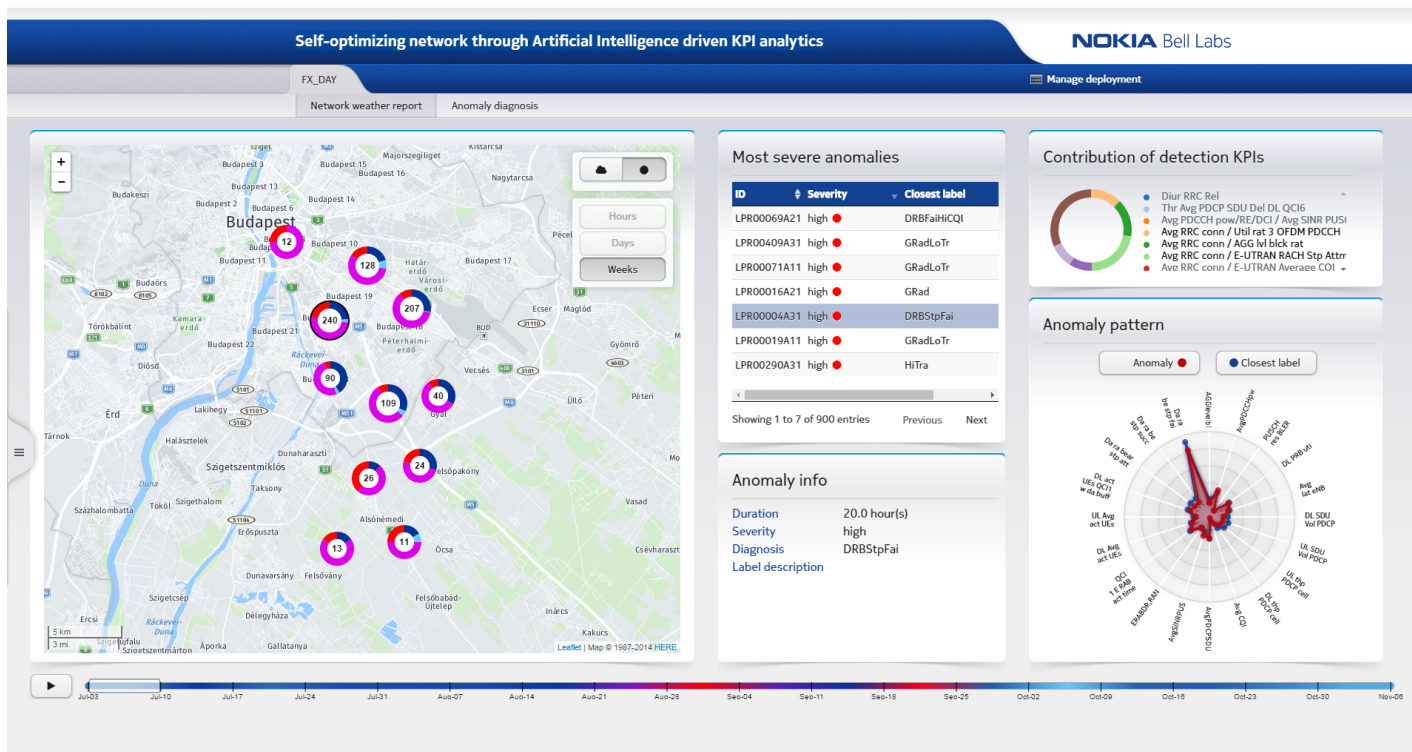
Cognitive NM Function	Examples for applicable ML algorithm
Load balancing / traffic steering	Metaheuristics (PSO*) / decision tree
Coverage and Capacity Optimization	Reinforcement learning (QL*)
Mobility robustness (MRO)	Reinforcement learning (QL*)
Scaling in/out, down/up	Reinforcement learning; Graph Neural Nets
Anomaly Detection → Diagnosis → Healing	Topic Modeling → MLN* → Utility Theory
Network Function Chaining	Metaheuristics (genetic algorithms)
LCM / (re-)configuration, (re-)placement	Metaheuristics (harmony search)
Neighbour relationship setup (ANR)	n/a (rules)
Resource ID allocation (beam/cell ID/RS)	Unsupervised learning (clustering)
OAM connectivity / interface setup	n/a (rules)

## Example: anomaly detection and diagnosis – overview



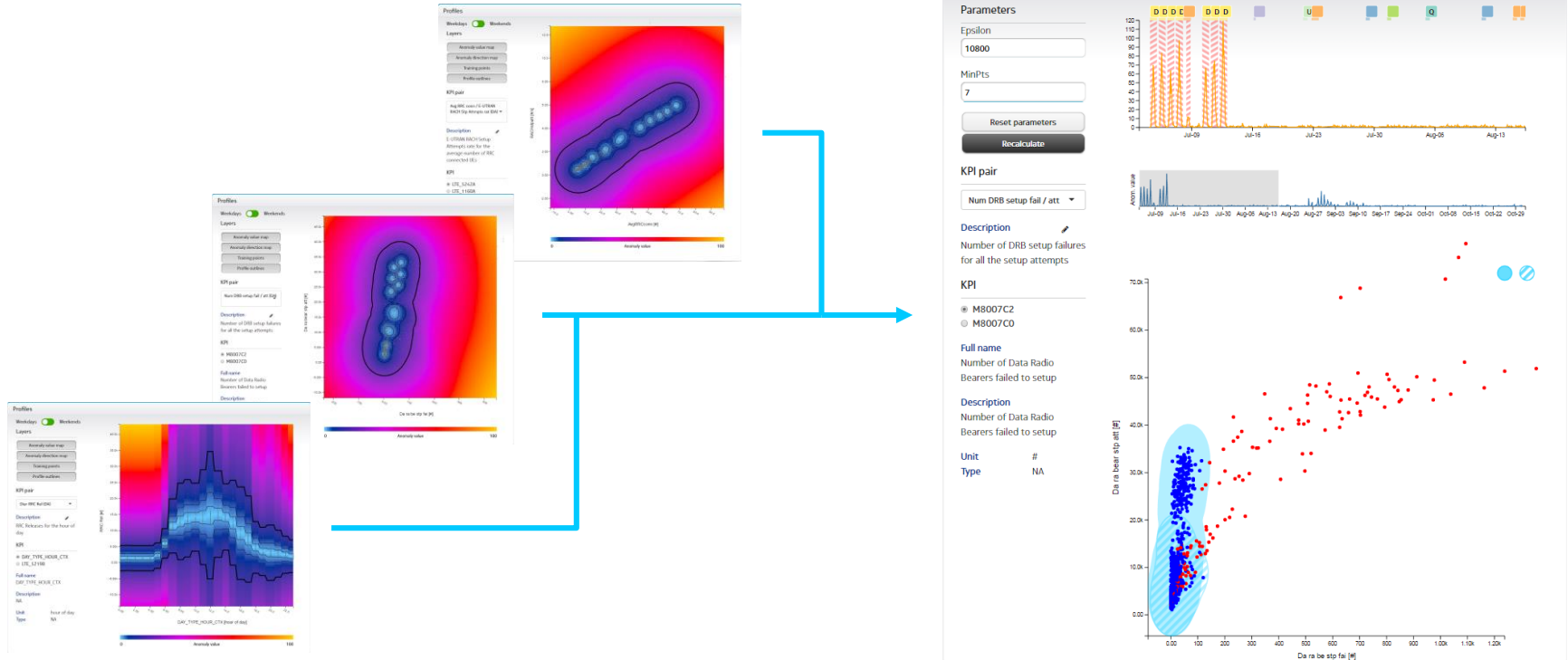
# Network Weather Report

## Overview of network state and diagnosis in spatial and temporal context



# Anomaly detection procedure

Context-aware learning of normal states, measuring anomalousness in diurnal behavior and correlation

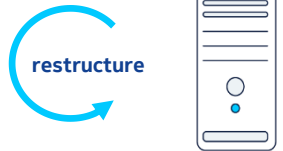


# Augmented diagnosis

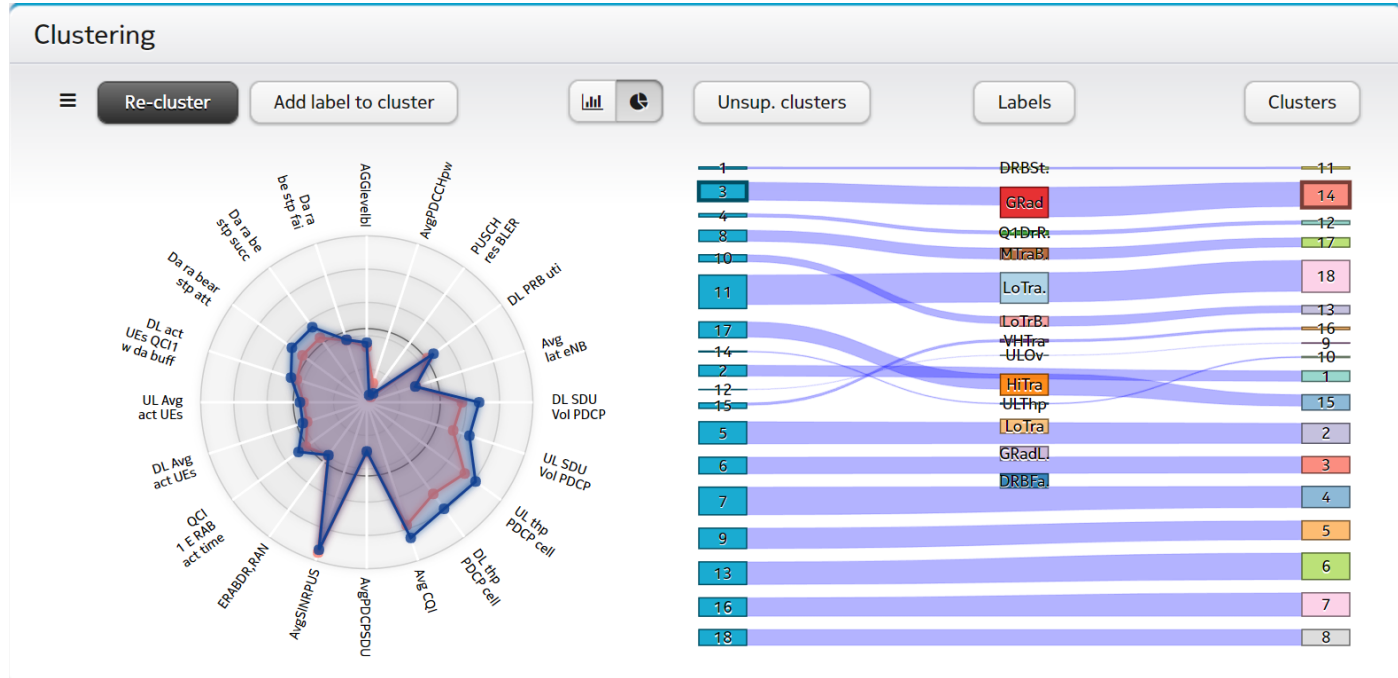
Synergetic exploitation of human-machine capabilities for fast and efficient analysis



interpretation  
of the data



structured view of  
the data





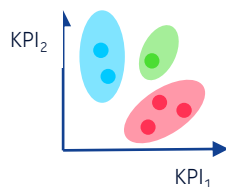
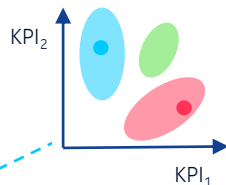
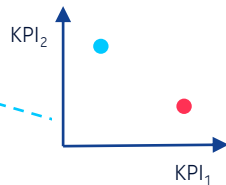
# Augmented diagnosis

## Human

1. Labels a few examples of the major expected anomaly groups

3. Expands and refines the labeling:

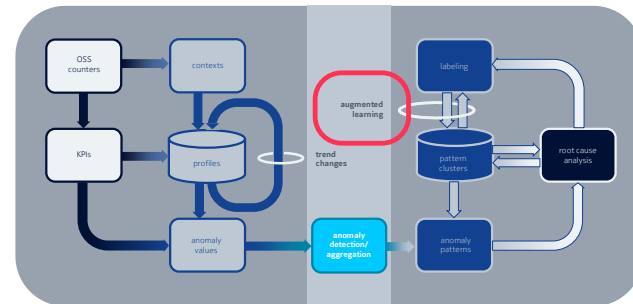
- Labels the previously unlabeled anomalies in the expected groups
- Labels the anomalies in the unexpected groups



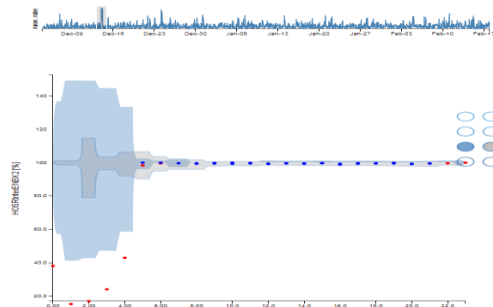
## Machine

2. Creates a clustering taking the labeled points into account

4. Any newly arriving anomalies can be **automatically labeled** with this information



- Augmented learning → new cluster of intra- and inter-eNB Handover problems (distinct classes of anomalies that had not been discovered / analyzed yet)



# Addressing 5G Network Management Challenges with Machine Learning

## Conclusions

- **5G Network complexity (ultra dense, cloudified, multi-service / -tenant) imposes new operability challenges**
  - **Functional:**
    - per service- / tenant- instrumentation and *dynamic* operation (multiplicity of varying *virtual*/network configurations)
    - data: higher resolution of measurements; new external sources / context
    - higher degree of autonomy in management
  - **Architectural:**
    - new building blocks related to slicing management
    - higher degree of distribution, cooperation / coordination and abstraction
- **Cognitive NM functions**
  - Shield the complexity of physical and virtual network functions from higher layers  
→balancing human and machine decision making
  - Are intra- / inter-slice-aware; sets of CFs are defined per slice type
  - Enable the management of diverse service types in diverse network scenarios

# Addressing 5G Network Management Challenges with Machine Learning

## Conclusions

- **Machine Learning: key enabler to realized Cognitive NM functions → approach:**
  - Matching of key use case characteristics with technology capabilities → selection
  - Anomaly Detection / Diagnosis
    - Holistic PM/FM/CM analysis: leverage the potential of the data, by comprehensive analysis, combine network data with context data  
→ high quality detection + basic diagnosis (unsupervised learning)
    - Motivate Network Operations Experts to combine their knowledge with the machine-level → (semi-)supervised learning (augmented diagnosis)
- **Research challenges**
  - 5G URLLC management: instrumentation, prognostic diagnosis
  - Cognitive Function placement
  - Slice management (incl. knowledge sharing & isolation)
  - Management of interworking legacy net(s), 5G (private / public)



**NOKIA**

# SON + ML = Cognitive Network Management functions

	SON	Cognitive Network Management
<i>Input data</i>	Structured data; rel. Low spatial and temporal resolution	Structured and unstructured data; both low and high spatial and temporal resolution (real-time, location-annotated) → <b><i>exploit available data to the max; be flexible / robust wrt. the data availability / quality</i></b>
<i>Analysis</i>	Simple feature extraction (fixed thresholds on raw KPIs)	(Pre-processing of unstructured data) Advanced feature extraction ( <b>training</b> based on KPI distributions) → <b><i>no configuration of thresholds, deploy → train → operate</i></b>
<i>Diagnosis</i>	Static: fixed algorithm / ruleset (adaptation time cycle: NE SW update interval: ~months)	Dynamic: probabilistic <b>reasoning &amp; learning</b> (adaptation time cycle: rule update interval: ~hours) → <b><i>fast, autonomic adaptation to specific deployment situation</i></b>
<i>Actions</i>	Single step, simple actions (sometimes circumventing the problem rather than solving it, e.g., cell resets)	Multiple step action <b>planning</b> , considering utility; smarter, fine granular actions → <b><i>smarter automated actions taking into account context (cost)</i></b>
Management	Technical policies	Business-level policies ( <b>operator objectives / “intent”</b> ) → automatically derived technical policies; high-level feedback for <b>trust-building (verification)</b>
Use cases	Simple „replacing“ (OPEX-improving, e.g., ANR) and „new“ (quality-improving, e.g., MRO/MLB) features	Also complex „new“ (e.g., Cell Anomaly Detection), „Integrating“ (Coordination, Verification) and „Supporting“ (e.g., Cell Degradation Diagnosis, tightly integrated with human-level workflows) features → <b><i>covering a wide(r) range of use cases</i></b>

## Example: Cell anomaly detection and diagnosis – ML Algorithms

Cognitive NM Function	Examples for applicable ML algorithm
Input selection	Genetic algorithms, PCA
Multi-dimensional non-normally distributed profiling	Clustering: k-NN, SOM, GNG
Anomaly level calculation	Multi-dimensional probabilistic distributions
Anomaly event aggregation	DBSCAN
Diagnosis	Decision theory, rulebases, different distance measures: Mahalanobis, Kullback-Leibler divergence or Hellinger
Augmented learning	Active learning, DBSCAN, k-NN